

EXTENSIVECARE - DHA

The cover shown on this certificate and process for claiming shall be subject at all times to the Membership Guide 2024 up to an overall annual maximum of USD 1,500,000 per insured person for each Certificate period, subject to the limits shown:

Hospital services	Covered - Full refund
Medical and Surgical Support Services Assistance in provider location and coordination of required surgery.	Covered
Parental accommodation (when your child is under 18)	Covered - Full refund
Hospital cash benefit (where no charge is made)	Covered - Up to USD 375 per night
Daycare surgery	Covered - Full refund
Local ambulance services	Covered - Full refund
Emergency medical evacuation	Covered - Full refund
Repatriation or local burial (excluded in the home country)	Covered - Up to USD 11,250
Nursing at home	Covered - Up to 26 weeks
Accident and Emergency room services	Covered - Full refund
Oncology, Chemotherapy and Radiotherapy	Covered - Full refund
Cancer counselling	Covered - Up to USD 750
MRI, CT and PET Scans	Covered - Full refund
Kidney dialysis	In-patient - Full refund up to six weeks. Day-patient / Out-patient - up to USD 60,000
Organ transplantation surgery	Covered - Up to USD 300,000
Rehabilitation care	Covered - USD 150,000 lifetime limit
HIV and AIDS treatment	Covered - Up to USD 30,000
Dental treatment following an accident	Covered - Full refund
Outpatient services	Covered - Full refund - Physiotherapy, Complementary therapies, Prescription drugs and vaccinations are restricted to a combined aggregate benefit limit of USD 4,500
Out of geographic area cover for emergency treatment	Covered - up to maximum aggregate period of 30 days
Inpatient psychiatric treatment	Covered - up to USD 10,000
Outpatient psychiatric treatment	Covered - Up to USD 2,800. 20% copay applies (no copay if follow up visit made within 7 days)
Palliative care	Covered - Included in all benefits and limits shown on your insurance coverage details
Mobility aids	Covered - Up to USD 750
Companion hospital accommodation	Covered - Up to USD 30 per night - see note 1
Maternity - Outpatient antenatal See note 4	Covered - Up to 8 visits - 10% copay applies - see note 2
Maternity - Inpatient See note 4	Covered - Normal delivery - Up to USD 2,800 - complications - Up to USD 2,800 - see note 3 - 10% copay applies
Newborn cover	Covered - Up to 30 days from birth - see note 5
Vaccinations and inoculations for newborns and children	Covered - Full refund - see note 6
Preventative services	Covered - Diabetes test every 3 years - see note 7
Emergency dental treatment	Covered - Full refund - 20% copay applies - see note 8



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Hearing and Optical	Covered - Full refund - 20% copay applies - see note 8
DHA Mandatory Screening and Treatment for Breast, Cervical and Colorectal Cancer	See Notes 9 & 11
DHA Mandatory Screening and Treatment for Hepatitis B and C	See Notes 10 & 11



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Notes

Within the UAE, any condition developing into a medical emergency will be covered up to USD 41,000. Emergency is defined as a situation that calls for immediate medical intervention by a health services provider for the rescuing of a person's life or the elimination of danger threatening that person's life.

1. The cost of accommodation of a person accompanying an in-patient in the same room in cases of medical necessity at the recommendation of the treating doctor and after the prior approval of the insurance company providing coverage.
2. All care provided by PHC obstetrician for low risk or specialist obstetrician for high risk referrals
Initial investigations to include:
 - › FBC and Platelets
 - › Blood group, Rhesus status and antibodies
 - › VDRL
 - › MSU & urinalysis
 - › Rubella serology
 - › HIV
 - › Hep C offered to high risk patients
 - › GTT if high risk
 - › FBS , random s or A1c for all due to high prevalence of diabetes in UAE
 Visits to include reviews, checks and tests in accordance with DHA Antenatal Care Protocols, 3 ante-natal ultrasound scans.
3. Complicated maternity includes a medically necessary C-section, and medically necessary termination.
4. Maternity benefit is only available for eligible treatment received in Dubai.
5. Cover for - BCG, Hepatitis B and neo-natal screening tests (Phenylketonuria (PKU), Congenital Hypothyroidism, sickle cell screening, congenital adrenal hyperplasia) are covered in full.
6. Essential vaccinations and inoculations as stipulated in the DHA's policies are covered under this benefit.
7. Preventative services covers one diabetes test every three years for members aged 30 and over. Annual Diabetes tests are available to members aged 18 and over, if they are deemed as high risk.
8. Diagnostic and treatment services for dental and gum treatments, Hearing and vision aids, and vision

correction by surgeries and laser are only covered in the event of a medical emergency following an accident.

Emergency has been defined as a situation that calls for immediate medical intervention by a health services provider for the rescuing of a person's life or the elimination of danger threatening that person's life.

9. Includes screening, healthcare services, investigations and treatments related to and associated complications related to breast, cervical and colorectal cancer which will be covered by the central fund ONLY for members enrolled under the Patient Support Program (PSP) as per terms and conditions of the Program.
10. Includes screening, healthcare services, investigations and treatments related to viral hepatitis and associated complications related to Hepatitis B and C shall be available ONLY for members enrolled under the Patient Support Program as per terms and conditions of the Program.
11. Screening for breast/cervical/colorectal cancer or Hepatitis B and C is covered within the network offered
 - both public and private - for high-risk cases as defined in the guidelines approved by the DHA and subject to a written preapproval. Upon identification of a potential diagnosis, subsequent confirmatory screening tests are covered only in Centers of Excellence. Members not enrolled on the Patient Support Programs will be covered for breast, cervical and colorectal cancer or Hepatitis B and C under the non-mandatory benefits of their plan.
 - Treatment under the Patient Support Program is ONLY available at the Centers of Excellence (CoEs) and subject to enrolment into the Program through the Insurer. The above would apply for existing residents and new residents in Dubai who were not diagnosed with breast/cervical/colorectal cancer or Hepatitis B and C before entering the country. Members are eligible to enroll in the support program only after 1st year of residence (cancer) or after 1st visa renewal (Hepatitis B and C). Coverage would be up to the annual limit, on direct billing only and is not subject to any sublimit. Should any of these conditions / symptoms of these conditions exist before the date of the application and the insured failed intentionally to declare it thereby not giving the Insurer a chance to assess the risk appropriately, the screening / treatment shall be excluded from coverage.